

I began using video relay service soon after it became publicly available. I've found that this type of relay service suits me best as it allows me to make calls using my native language, reducing the I spend on the telephone by more than half. My "telephone" conversations now flow much more naturally with the ability to interrupt the other party.

I use internet relay when VRS is not available, e.g., late night, and find the service cumbersome, the interaction artificial, and the average time to complete calls far too lengthy.

To paint an allegorical picture, internet relay is a telegram and video relay service, a telephone. The deaf was satisfied with the telegram service only because there were no other options available due to technology. Now that telephone service exists, the FCC must encourage the growth of this vehicle as a part of its commitment to provide equal access for each and every one of its consumers.